

# STATE OF INDIANA

## DEPARTMENT OF VETERANS AFFAIRS

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### **Indiana Department of Veterans Affairs introduce new process for tracking veteran discharge records**

*Records requests can be made through County Recorder offices in online system*

INDIANAPOLIS – The Indiana Department of Veterans Affairs (IDVA) website, [www.in.gov/dva](http://www.in.gov/dva) is now home to a new application process for requesting copies of service member records recorded with County Recorder offices beginning January 5.

Authorized requesters utilize the online system in making the request. The online request process tracks and records the request, as well as the outcome of the request.

All requests for veteran documents must now utilize this system. The request system tracks the request and issuance of records to ensure greater veteran privacy and protection of information contained in the documents. The veteran must continue to provide photo identification when making a request for records.

More information regarding IDVA's online records request process e-mail: [DVAMedia@dva.IN.gov](mailto:DVAMedia@dva.IN.gov).