

I am the non-custodial parent and an attorney represents me. Can a child support officer speak with me regarding my case?

You can provide the Child Support Office with any information pertaining to a change of employment or address. It is recommended that you contact your present attorney for custody and parenting time issues. Further, you may also have your attorney contact a deputy prosecutor in our office regarding your child support case. If you have an attorney, our office is prohibited from discussing the particulars of the case with you directly without written authorization from your attorney.

How can I obtain a copy of my court order?

Please contact the clerk's office in the courthouse where your child support order was established to obtain a copy of your child support court order.

I have an issue with custody/parenting time. Can you help?

In accordance with federal law, the Madison County Prosecutor's Office Child Support Division is not involved in custody and parenting time issues.

If you were granted custody of the child(ren) involved in your case through the court and have a court order terminating the support order, please bring or send the court order to your caseworker. If the child(ren) is/are living with you but the court has not granted you custody of the child, your child support order remains active until a court grants you the legal custody of the child(ren) and terminates your child support order. You should bring the change of circumstances to the attention of the Child Support Division as soon as possible.

I disagree with the amount of child support I am being told I owe. What should I do?

If you are disputing the arrears owed on your case, please provide details to your caseworker on why you believe your arrears are incorrect. Failure to provide information may result in the resolution of your dispute being delayed. Please note, however, that if the Court has already made an arrearage finding in your case, you must challenge that order in the Court that issued it. Such a challenge can

be a complicated legal process and you should consider seeking the advice of an attorney to assist you.

If I move, how do I change my address and other contact information?

You should contact the child support division of the [Madison County Clerk's Office](#) and provide them with your change of address information. You may also contact our office to change your address or employer. However, our office is not authorized to change certain addresses in the child support computer system, so you may be referred back to the Clerk's office to accomplish that change.

The Noncustodial Parent in my case lives out of state. Can I still enforce child support through the Madison County Office?

Yes. Through the provisions of the [Uniform Interstate Family Support Act \(UIFSA\)](#), paternity and child support can be established and enforced across state lines.

If neither I nor the other party in my case now live in Madison County and we want to transfer our case to another location within Indiana, can we do that?

If you and the other party have moved away from Madison County and are both in agreement that your child support case should be changed, you should contact your Madison County caseworker and request that your case be transferred. The appropriate agreement and documents will have to be signed and approved by the Court.